### DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/29/2011 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED	
09G231		B. WING		04/12/2011		
NAME OF PROVIDER OR SUPPLIER  RCM OF WASHINGTON			1	EET ADDRESS, CITY, STATE, ZIP CODE 776 VERBENA ST NW VASHINGTON, DC 20012		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		iD PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
W 000	INITIAL COMMENTS		W 000	W 000		
W 331	April 11, 2011 through full survey process. A clients was selected four females and two of intellectual disabilit. The findings of the sur observations, intervie the home and at three review of client and an including incident repetited 483.460(c) NURSING	rvey were based on ws with clients and staff in eday programs, as well as a dministrative records, orts.  is SERVICES  ide clients with nursing	W 331	Department of Health Health Regulation & Licensing Administra Intermediate Care Facilities Divisi 899 North Capitol St., N.E. Washington, D.C. 20002	<b>sti</b> on <b>ion</b>	
W 455	Based on staff intervier facility failed to ensure provided in accordance the six clients residing and #5)  The finding includes:  Cross Refer to W455 failed to ensure proper	d prior to administering scribed eye drops.	W 455	Refer to W 455 P.1 & 2 Refer to attachment #1		4-13-11
	There must be an acti prevention, control, ar and communicable dis	nd investigation of infection				

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 455	Continued From page 1  This STANDARD is not met as evidenced by:		W 455			
	Based on observation failed to provide an acprevention and control	n and interview, the facility ctive program for the ol of infection and ses for two of six clients				
	The findings include:					
	infection control proce	staff failed to ensure proper edures were used prior to \$3 and #5's prescribed eye				
	practical nurse (LPN) hands with soap and medications. At 5:08 prescribed facial crea Approximately one m then observed to adm eyes of Client #5 with	inute later, the LPN was ninister one eye drop to both her bare hands. The LPN ds after applying the facial		All nurses (LPNs) in the facility were inserviced on infection control by the Refer to attachment #1 In the future, the nursing management ensure that the nurses implement the prevention and control of infection and communicative diseases as stipulated nursing best practices.	DON on twill	4-13-11
	the LPN was observe soap and water prior medications. The LP cabinet using the con Client #3's five (5) medication administration punched 5 of the pills placed the medication consumed the medication	N opened the medication abination lock, retrieved edications, touched the		All nurses (LPNs) in the facility wer inserviced on infection control by th Refer to attachment #1 In the future, the nursing managemer ensure that the nurses implement the prevention and control of infection are communicative diseases as stipulated nursing best practices.	e DON on nt will nd	4-13-11

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W 472	drops to each of Cliethands. The LPN didhands and/or wash hadministering the eye Interview with the LP approximately 4:40 pdid not wash her han to administering Clier eye drops. Further in should have put on ghands. 483.480(b)(2)(i) MEA Food must be served.  This STANDARD is Based on observation review, the facility fail	nt #3's eyes with her bare not place gloves on her er hands before e drops.  N on April 12, 2011, at a.m., acknowledged that she ds or place gloves on prior at #3's and 5's prescribed atterview revealed that she doves and/or washed her L SERVICES in appropriate quantity.	W 472	All nurses (LPNs) in the facility we inserviced on infection control by Refer to attachment #1 In the future, the nursing managemensure that the nurses implement the prevention and control of infection communicative diseases as stipulatinursing best practices.	the DON on ent will ne and	4-13-11
	for two of three client and #3)  The findings include: The facility failed to e in the appropriate quase evidenced below: a. On April 11, 2011, of the dinner meal remeasuring cup to see his plate with hand on seconds later, staff we pieces of broiled fish	in the appropriate quantity, in the sample. (Client's #1 in the sample. (Client's #1, and #3, at 6:01 p.m., observations wealed Client #1 used a sope one (1) cup of rice onto wer hand assistance. A few as observed to place several onto Client #1's plate. act care staff (DCS) #1 after		All staff were inserviced on individ # 1 and #3 diets orders with empha serving portions. Additionally, the was provided to all staff for the resindividuals in the home.  Refer to attachment #2  In the future, the management will of the individuals receive their diets as by the nutritionist.	sis on the inservice st of the four ensure that	4-13-11

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W 472	p.m., revealed Client calorie low fat diet.  Review of Client #1's dated March 31, 2011 approximately 1:20 p. care staff's interview to prescribed 1800 calor chopped diet. Review April 12, 2011, at apprevealed that Client # of rice and 2 ounces of Additional interview we 2011, at approximatel Client #1 did not receiportions during the directions during the direction during the direction during the direction during the direction during fiber diet.  Review of the Client # (PO's) dated March 3 10:46 a.m., confirmed that Client #3 was prefat, low cholesterol, hi	211, at approximately 6:37 #1 was prescribed a 1800  current physician's orders 1, on April 12, 2011, at .m., confirmed the direct that Client #1 was rie, low fat, low cholesterol, w of the dinner menu on proximately 3:00 p.m., 11 was to receive a 1/2 cup of broiled fish.  with the DCS #1 on April 12, aly 3:30 p.m. revealed that sive the appropriate food nner meal on April 11,  at 6:02 p.m., observations wealed Client #3 used a top one (1) cup of rice onto all physical assistance from staff was observed to place alled fish onto Client #3's the direct care staff (DCS)	W 472	All staff were inserviced on individu # 1 and #3 diets orders with emphas serving portions. Additionally, the was provided to all staff for the res individuals in the home. Refer to attachment #2 In the future, the home managemen that the individuals receive their die by the nutritionist .  All staff were inserviced on individu # 1 and #3 diets orders with emphas serving portions. Additionally, the was provided to all staff for the res individuals in the home. Refer to attachment #2 In the future, the home managemen that the individuals receive their die by the nutritionist	sis on the inservice t of the four t will ensure ets as ordered all's sis on the inservice t of the four t will ensure	4-13-11 1 4-13-11

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W 472	obesity. Review of th 2011, at approximate Client #3 was to recei ounces of broiled fish Additional interview w 2011, at approximate Client #3 did not rece	e dinner menu on April 12, ly 3:02 p.m., revealed that ive a 1/2 cup of rice and 3	W	472	All staff were inserviced on indiv # 1 and #3 diets orders with emp serving portions. Additionally, was provided to all staff for the individuals in the home. Refer to attachment #2 In the future, the home manager that the individuals receive their by the nutritionist	phasis on the the inservice rest of the f	our 4-13-11 sure

Health Regulation Administration STATEMENT OF DEFICIENCIES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING 09G231 04/12/2011 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1776 VERBENA ST NW **RCM OF WASHINGTON** WASHINGTON, DC 20012 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) 1000 INITIAL COMMENTS 1000 A licensure survey survey was conducted from April 11, 2011 through April 12, 2011. A random sampling of three residents was selected from a current population of four females and two males with various degrees intellectual disabilities. The findings of the survey were based on observations, interviews with resident and staff in the home and at three day programs, as well as a review of resident and administrative records, including incident reports. 1042 1042 3502.2(b) MEAL SERVICE / DINING AREAS Modified diets shall be as follows: (b) Planned, prepared, and served by individuals All staff were inserviced on individual's who have received instruction from a dietitian: # 1 and #3 diets orders with emphasis on the and serving portions. Additionally, the inservice was provided to all staff for the rest of the four This Statute is not met as evidenced by: individuals in the home. 4-13-11 Based on observation, interview, and record review, the group home for persons with Refer to attachment #2 intellectual disabilities (GHPID) failed to ensure In the future, the home management will ensure the therapeutic diet was provided as prescribed that the individuals receive their diets as ordered to meet the nutritional needs, for two of three by the nutritionist residents in the sample. (Resident #1) The finding includes: The GHPID failed to ensure that Resident #1's therapeutic diet had been implemented as prescribed to promote weight loss to within her desirable weight range, as evidenced below: On April 20, 2011, at approximately 5:56 p.m., Health Regulation Administration

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Health Regulation Administration

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l 042	observation conducted during the dinner meal revealed the direct care staff measured one cup of noodles and placed the noodles on Resident #1's plate. At 6:08 p.m., Resident #1 was observed to pour approximately 16 onces of 2% milk into his cup and drank it. Interview with the direct care staff who prepared Resident #1's dinner on April 20, 2011, at 5:58 p.m. revealed that the resident was prescribed a 1800 calorie diet. Further interview revealed that she measured one cup of noodles using a measuring cup onto the resident's plate in accordance with the dinner menu.  Review of Resident #1's physician's order dated April 21, 2011, at approximately 3:26 p.m., revealed that the resident was prescribed a 1800 calorie low fat, low cholesterol, high fiber, low starch, low trans fat diet. A few minutes later, review of the GHPID's menu revealed that on April 20, 2011 during the dinner meal, Resident #1 should have received a 1/2 cup of noodles and a cup of skim milk. Review of the nutritional assessment dated March 20, 2011, at approximately 3:30 p.m., revealed the resident had a desirable body weight (DBW) of 150 -192 lbs. Further review revealed the resident's		cup ent 2% the ed orie		All staff were inserviced on individual # 1 and #3 diets orders with emphasiserving portions. Additionally, the is was provided to all staff for the rest individuals in the home.  Refer to attachment #2 In the future, the home management that the individuals receive their diet by the nutritionist.	4-13-11		
			1800 w r, n ent ss onal		All staff were inserviced on individ # 1 and #3 diets orders with empha serving portions. Additionally, the was provided to all staff for the re individuals in the home. Refer to attachment #2 In the future, the home management that the individuals receive their di by the nutritionist.	sis on the inservice st of the four	4-13-11 e	
l 206	certification that a hea	POLICIES  to employment and hall provide a physician alth inventory has been		I 206	Staff # 15, #22 and RN #2 health cercurrently on file. refer to attachments # 3 In the future the provider will ensure employee's record are on file, and averequest.	that all of t	5-4-11 he	

Health Regulation Administration

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PRINTED: 04/29/2011

FORM APPROVED **Health Regulation Administration** STATEMENT OF DEFICIENCIES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING 09G231 04/12/2011 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1776 VERBENA ST NW **RCM OF WASHINGTON** WASHINGTON, DC 20012 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY) 1206 1 206 Continued From page 2 This Statute is not met as evidenced by: Based on interview and record review, the GHPID failed to ensure each staff and consultants had current health certificates, for two of twenty-three staff and one of two registered nurses (RN). Staff # 15, #22 and RN #2 health certificates The finding includes: are currently on file 5-4-11 Refer to attachments #3 On April 12, 2011, beginning at 3:48 p.m., In the future the provider will ensure that all of the interview with the residential director (RD) and employee's records are on file, and available review of the personnel records revealed the GHPID failed to have evidence of current health upon request. certificates for Staff #15, #22, and RN #2.

Health Regulation Administration